

# **EXHIBIT M**

## Message

**From:** CN=Keith Shankle/O=TomorrowNow  
**Sent:** 2/14/2007 11:53:43 AM  
**To:** CN=John Ritchie/O=TomorrowNow  
**Subject:** Re: SARs Spreadsheet  
**Attachments:** DownloadMetrics.xls



DownloadMetric...

Nothing has changed.

Thanks

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Keith Shankle  
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[keith\\_shankle@tomorrownow.com](mailto:keith_shankle@tomorrownow.com)  
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John Ritchie/TomorrowNow 02/14/2007 11:31 AM  
 To Keith Shankle/TomorrowNow cc Subject Re:  
 SARs Spreadsheet

Sure, I can still use what I have. But can you verify the columns haven't changed on the individual sheets.

System Code	SAR Number	Attachment	Total Count	Date
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This is important for the import.  
 Thanks

John Ritchie  
 Senior Service Automation Developer  
 TomorrowNow  
 Tel: +1 713 423 - 3713  
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Keith Shankle/TomorrowNow 02/14/2007 11:09  
 AM To John Ritchie/TomorrowNow cc Subject Re:  
 SARs Spreadsheet

Tell you what if you can wait till tomorrow you will get everything up to this month.

Thanks

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Keith Shankle  
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\*\*\*\*\*

**John Ritchie/TomorrowNow** 02/14/2007 10:57 AM  
To Keith Shankle/TomorrowNow cc Subject SARs  
Spreadsheet

Hi Keith,

Can you send me what you have for the spreadsheet. I need to import the data for testing, I don't care if it is not finished just what ever you have that is current. Thanks.

**John Ritchie**  
**Senior Service Automation Developer**  
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